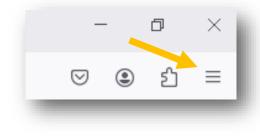
CLEARING CACHE AND COOKIES - Firefox

When troubleshooting issues with any site, always exit your browser completely after clearing your cache, before attempting to access the site again. In Windows, close all your browser windows; in Mac OS X, quit (Command-q) your browser.

1. Click the hamburger menu \equiv in the upper right corner of the browser.



2. Choose Settings.

Translate page	
Zoom –	100% + Z
Settings	
More tools	>
3. Click Privacy & Security in the left menu bar.	 General Home Search Privacy & Security Sync More from Mozilla

4. Under *Cookies and Site Data*, choose Clear Data... Click Clear Your Recent History.

Cookies and Site Data	
Calculating site data and cache size Learn more	C <u>l</u> ear Data
Delete cookies and site data when Firefox is closed	<u>M</u> anage Data
	Manage Exceptions

5. The Clear Data dialog will appear. Place a checkmark next to both Cookies and Site Data and Cached Web Content. Then click Clear.

