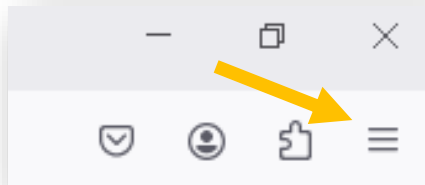


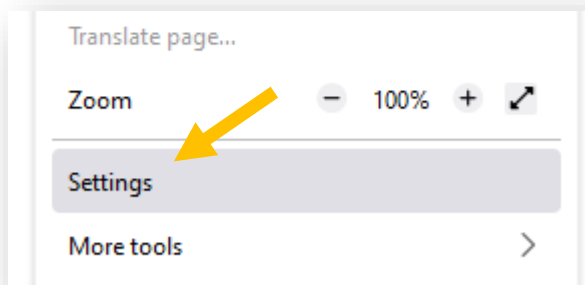
CLEARING CACHE AND COOKIES - Firefox

When troubleshooting issues with any site, always exit your browser completely after clearing your cache, before attempting to access the site again. In Windows, close all your browser windows; in Mac OS X, quit (Command-q) your browser.

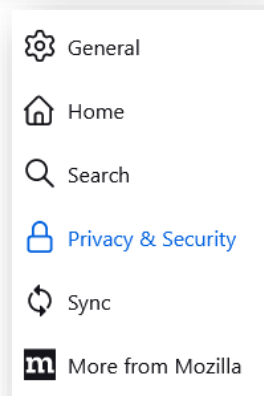
1. Click the hamburger menu ☰ in the upper right corner of the browser.



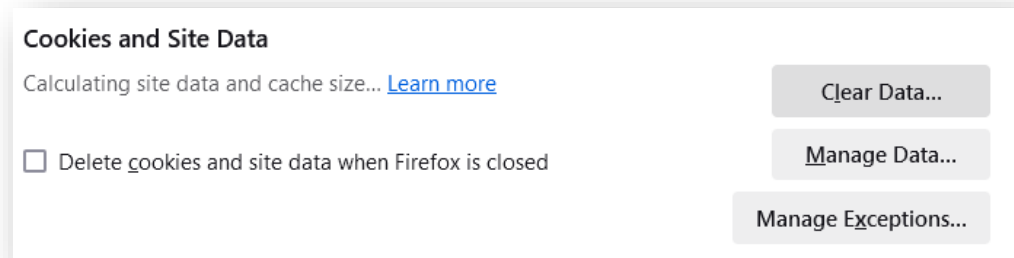
2. Choose Settings.



3. Click Privacy & Security in the left menu bar.



4. Under Cookies and Site Data, choose Clear Data... Click Clear Your Recent History.



5. The Clear Data dialog will appear. Place a checkmark next to both Cookies and Site Data and Cached Web Content. Then click Clear.

