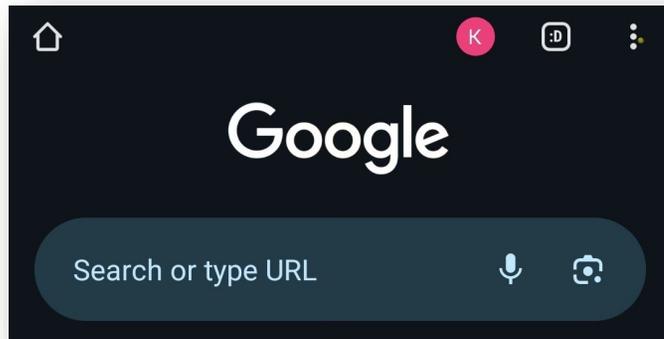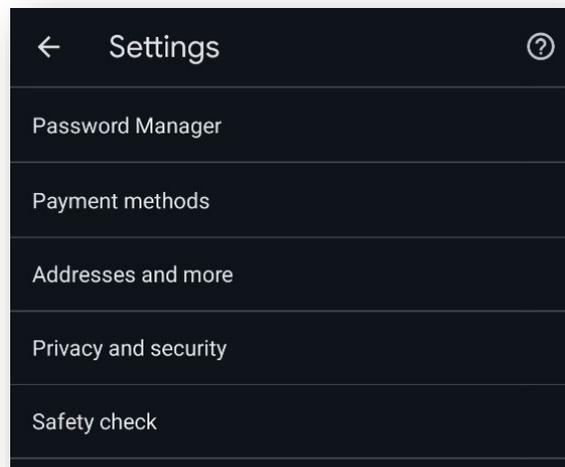# CLEARING CACHE AND COOKIES - Android (Chrome)

When troubleshooting issues with any site, always exit your browser completely after clearing your cache, before attempting to access the site again. In Windows, close all your browser windows; in Mac OS X, quit (Command-q) your browser.

**1. Click the 3 dots in the upper right corner of the browser.**

**3. Click Privacy and Security, select Clear browsing data, put a check mark in Cached images and files, make sure to uncheck Browsing history and Cookies and site data if you don't want to clear those then click Clear data.**

**2. Select Settings.**